

## ABSTRACT

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BEHAVIOR REVIEW AND MOTIVATION OF WORKERS BY WORKER COMPLIANCE WITH THE STANDARD OPERATIONAL PROCEDURE (SOP) OF MACHINERY IN X COMPANY

1x + 68 pages plus 19 chart plus 6 picture plus 3 appendix

Obedience is a form of behavior influenced by both internal and external factors. Work procedures are specific safety behavior on occupational objects. Obedience to work procedures has an important role in creating safety in the workplace. Basically non-compliance with work or operating procedures, such as unauthorized running of machinery or equipment, ignoring warnings and security, errors, speed at the time of equipment operating, not using apds and repairing devices that are in motion or otherwise not following proper operating procedures.

Aims to assess behavior, motivation, and obedience and analyze worker behavior relationships and worker motivation by worker compliance with operating standards of procedures (SOP) in x company.

The study used observational kinds of analytic research with design for cross sectional research, the population in this study is all workers at the company, with a sample of 89 workers. The instruments used were questionnaires and observation sheets. Data analysis conducted univariouly and bivariates with the chi square test.

Research shows no correlation between behavior and compliance ( $p=0.656$ ), and worker motivation ( $p=1,000$ ) in the x corporation.

Recommendation given in this study are that workers / employees should further increase their knowledge and understanding of the importance of complying with standard operational procedures (SOP).

Keyword: standard operating procedure (SOP), worker obedience

Reading list: 23 journal (2010-2019)